

To support your neighbourhood

Friendship helps people live fuller lives.
Our homes and support meet individual needs and
create better neighbourhoods to live in.

We work to keep your neighbourhood clean and safe. We will
take action to sort out any problems that you report to us.

These are our promises to support your neighbourhood.

We will ALWAYS

- ✓ visit your neighbourhood at least every three months
- ✓ work closely with other landlords and the council to maintain the quality of the local environment
- ✓ keep shared areas clean, safe and secure
- ✓ remove dumped rubbish within seven days
- ✓ remove offensive graffiti within one working day
- ✓ ensure security equipment works properly
- ✓ put removal warning stickers on untaxed cars within a week
- ✓ contact the council to arrange the safe removal of needles and syringes within one working day

We will NEVER

- ✗ neglect abandoned homes
- ✗ ignore problems in your neighbourhood

Our promises to you

How to contact us...

West Midlands

**50 Newhall Hill,
Birmingham
B1 3JN**

Telephone

0121 506 2800

Fax

0121 236 9953

East Midlands

**5 The Triangle,
Enterprise Way,
Nottingham
NG2 1AE**

Telephone

0845 608 8110

Fax

0115 986 0050

Internet

enquiries@fch.org.uk

www.fch.org.uk

Repairs hotline

0800 279 2101

**For a different language or
format, please contact us.**

如果您需要其他语言或格式的帮助，请联系我们

В случае необходимости получить и формацию на другом языке или в другом формате просим связаться с нами.

Pour tout autre langue ou format, veuillez nous contacter

بۆ ھەر زمانىكى تر يان ھەر شئووزىكى تر ، تڪايه پەيوەندىيىمان يېتۈە بگە
ويسە ھى ھەر ۋاقتتا ساڭا تۇپ لىغىيە ۋىتەپا ۋىتەپە ساڭا ئال سەپتەك ۋىتە

Haddii loo baahdo luqad kaleama qaab kale loo
sameeyo, fadlan nala soo xiriir.

অন্য ভাষা অথবা তর্জমার জন্য আমাদের সঙ্গে যোগাযোগ করুন

لأى لغة أو صيغة أخرى برجاء الاتصال بنا
كسى دىگىزبان يا شكل كے ليے برائے مہربانى ہم سے رابطہ كيجیے

Our promises to you