

Jobs Supporting People in the Community

Who uses our services?

	Birmingham	Nuneaton	Coventry	Leamington Spa
People with Learning Difficulties	✓	✓	✓	
People with Mental Health Needs	✓	✓		✓
Families with Learning Difficulties	✓	✓		
Young Single Mothers	✓			
Vulnerable Young People	✓	✓		
Asian Women's Refuge		✓		

Where do service users live?

Service users live in their own homes/supported accommodation. Some of the people may have just moved to their own property from a Registered Care home or supported accommodation. Others have lived independently for a number of years.

How will you work?

We have administration offices in Birmingham and Nuneaton. Support workers are based at these offices or at the various supported accommodation projects. This will be where you plan your visits and meet with your manager.

You will spend most of your time providing one to one support to service users in their own homes/ supported accommodation projects.

You will have a "caseload" of service users that you will visit on a regular basis.

What will you do?

The aim of all our staff is to enable service users to live fuller and more independent lives. They do this by:

- Promoting the physical and emotional well being of service users
- Following individual support plans
- Completing paperwork that documents the support provided during shifts.



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You may also have to:

- Help service users set up and maintain their home
- Assist individuals by building on or developing new skills
- Enable service users to build networks and access relevant services
- Assist services users to access community facilities

What hours are available?

We employ people on full and part time contracts. Our full time contracts are 37.5 hours per week.

What are the shift patterns?

All Care and Support Staff work shifts, including days, evenings, weekends and Bank Holidays. Shift patterns are determined by the manager. When you work is determined by the needs of the people you are supporting. We would need you to be flexible to meet the needs of the individuals that we support.



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