

About... - Sandwell

Carer's Support Service



How do I apply?

Individuals are welcome to contact us direct or may be referred to the Sandwell Floating Support or Khushi Service by friends, family, GP, Community Psychiatric Nurse, Social Worker, any other agency, support worker or anyone else you trust.

To find out more contact us for an informal chat on **(0121) 555 7273** or email us at **enquiries@fch.org.uk**

For a different language or format, please contact us.

如果您需要其他语言或格式的帮助，请联系我们

В случае необходимости получить и формацию на другом языке или в другом формате просим связаться с нами.

Pour tout autre langue ou format, veuillez nous contacter

بؤ ھەر زمانیکی تر بان ھەر شیوازیکی تر ، تکایه په یو دندییمان پینوه بکه

विसे ही वित ब्राम्हा नां नृप लक्ष्मी विरपा वरवे सञ्जे नाल मपठव वटे ।

Haddii loo baahdo luqad kaleama qaab kale loo sameeyo, fadlan nala soo xiriir

অন্য ভাষা অথবা তর্জমার জন্য আমাদের সঙ্গে যোগাযোগ করুন

لأى لغة أو صيغة أخرى برجاء الاتصال بنا

کسی دیگر زبان یا شکل کے لیے برائے مہربانی ہم سے رابطہ کیجیے

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About... - Sandwell

Carer's Support Service

Who are we?

Friendship Care and Housing have been providing care, housing and related support in Birmingham for more than fifty years. Our Supporting People services are carefully designed to enable people to live as independently as possible. We work constantly to improve our services by involving our customers in decision-making. Our training programmes ensure our staff are highly-skilled and up-to-date with the latest best practice, and we are an accredited Investor in People.

Sandwell - Floating Support Service

We provide tenancy related support to people who live independently in the community in the Borough of Sandwell.

The service is free to people who get Housing benefit and/or Council Tax Benefit. People who have a low income may be able to use the service by making a personal contribution – please ask us about this.

We support people to develop skills to live independently and maintain their tenancies.

Our support workers can help with everyday living skills and other matters such as:

- ▲ housing issues;
- ▲ budgeting and managing debt;
- ▲ benefit claims;
- ▲ safety and security at home;
- ▲ repairs and maintenance;
- ▲ applying for jobs, training and education.

Khushi (Happiness)

Khushi provides culturally focused support to people 18 and over from a South East Asian background living in the Borough of Sandwell.

We provide one-to-one support to help independent living and social integration to males and females living in their own homes.

We also support people who are socially isolated to access community and leisure services.

Our Support Workers can provide emotional support and practical skills such as:

- ▲ Support to attend hospital appointments
- ▲ Access to social and leisure facilities
- ▲ Access to well-being and health promotion services

We also organise weekly drop-in sessions for women with an educational, recreational, health or social theme suggested by members to promote well-being and combat social isolation.

We can also work with other agencies to help service users seek support with personal issues such as drugs and alcohol problems, domestic violence and ill health.