

If you would like more information or to make a referral you can contact us in the following ways:



Tel: 0121 612 8681



Fax: 0121 236 9953



You can write to us at:

Friendship Voice Advocacy Service
Hallam Street Hospital
Hallam Street
West Bromwich
B71 4NH



Email: contact-advocacy@longhurst-group.org.uk



Text: 60066 (start you text with fch)

For a different language or format, please contact us.

如果您需要其他语言或格式的帮助，请联系我们

В случае необходимости получить и формацию на другом языке или в другом формате просим связаться с нами.

Pour tout autre langue ou format, veuillez nous contacter

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विसे ही वर ब्राम्हा नां तुप सृष्टी विरथा वरवे साडे ढाल संपरव वरे ।

Haddii loo baahdo luqad kaleama qaab kale loo sameeyo, fadlan nala soo xiriir

অন্য ভাষা অথবা তর্জমার জন্য আমাদের সঙ্গে যোগাযোগ করুন

لأى لغة أو صيغة أخرى برجاء الاتصال بنا

کسی دیگر زبان یا شکل کے لیے برائے مہربانی ہم سے رابطہ کیجیے

Voice Advocacy

"I want more of a say about the services I receive"



What is an advocate?

An Advocate is someone who works alongside you and can help you in the following ways:

- to say what you want and need regarding your services, care and treatment at meetings with professionals
- to identify and access services you may not be getting which could benefit you (not just mental health services)
- to obtain information and discuss options with you so that you can make informed choices
- to take action if you feel you have been treated unfairly because of your mental health

How can I get support from an advocate?

- you can contact us to refer yourself
- you can be referred by a professional person such as: a CPN, social worker, or support worker
- at a 'drop in' session you will be able to speak face to face with one of our Advocates. For details of dates and times of 'drop ins' please contact us using the details on the back of the leaflet

The service is provided free of charge to people of all backgrounds. Your personal needs are taken into consideration such as lifestyle, cultural, religious and spiritual beliefs. We work with interpreters when needed and will provide information in a format or language that suits you.

What if I am a patient detained under the Mental Health Act (on a section)?

You have a legal right to access our specialised IMHA service (Independent Mental Health Advocate). IMHAs have certain additional rights to support you in these circumstances. Ward staff or other mental health professionals have a duty to tell you about your right to this service and to refer you if you want this. You can also contact us directly using the details on the back of this leaflet.

What if I want to get involved?

Everyone who has support from Voice Advocacy is invited to attend our advisory groups that are held on a regular basis, which involve:

- giving you the opportunity to have your say about the service
- discussing any changes in policies and procedures

You can also get involved in other areas such as recruitment if you would like to.