

## How to pay your rent



### Direct Debit Payments

You can arrange for your rent to be paid monthly or weekly direct from your bank account. This is the most convenient payment method for you and us.



### At any Post Office or Payment Agent

Using your rent payment card, you can pay your rent at any Post Office or Pay Point using cash or a debit card.



### allpay.net

This service is available 24 hours a day, 365 days a year.

You can pay by credit or debit card.

To find out how to pay online or by telephone please see below.



### Internet

#### www.allpayments.net

Go to [www.allpayments.net](http://www.allpayments.net) and click on 'Pay online'. You will need to register your details including your tenant reference number, found on your rent payment card.

### 24/7 Telephone Payments

#### 0844 557 8321

This is an automated telephone service operated for us by allpay.net. You will need to key in on your telephone keypad the details requested, including the 19-digit number on your rent card. Calls will take approximately two minutes and will cost approximately 10p.



### Bank Giro Payment Slips

#### Cheque Payments

Giro payments can only be made at a Post Office – please note payments may take up to seven days to register on your rent account.

Payments can be made by sending a cheque to our office.

Please make **cheques payable** to 'Friendship Care and Housing'

### Call and Pay

#### 0300 123 1745

You can arrange for your rent to be paid by calling a member of the access team Mon - Fri between 8am - 6pm. You can pay by credit or debit card.



## If you need more information or a new rent payment card, please contact the access centre on

0300 123 1745

### For a different language or format, please contact us.

如果您需要其他语言或格式的帮助，请联系我们

В случае необходимости получить и формацию на другом языке или в другом формате просим связаться с нами.

Pour tout autre langue ou format, veuillez nous contacter

بۆ ھەر زمانىكى تر يان ھەر شىۋازىكى تر، نكايه پەيوەندىمان پىئوھ بىكە

बिसे ही ठर बाणा नं तुय सही बिरथा वरवे माझे ठाल संपवळ वते।

Haddii loo baahdo luqad kaleama qaab kale loo sameeyo, fadlan nala soo xiriir

অন্য ভাষা অথবা তর্জমার জন্য আমাদের সঙ্গে যোগাযোগ করুন

لأى لغة أو صيغة أخرى برجاء الاتصال بنا

كسى ديگر زبان يا شكل كے ليے برائے مہربانی ہم سے رابطہ كيجیے