

Cleaning

This is a summary of our contract to provide chargeable cleaning services in shared (communal) indoor areas.

Lobbies, stairs and landings

Every two weeks

- ✓ sweep, collect and dispose of all litter, dust, grit, chewing gum and leaves
- ✓ mop all areas with fresh water and cleaner to remove all traces of dirt, spills and stains
- ✓ wipe all surfaces, including fixtures and fittings, with a damp cloth to remove dust, dirt and cobwebs
- ✓ where necessary, vacuum the whole floor to remove all dust and fluff

Windows, doors and screens

Every two weeks

- ✓ clean all accessible inside windows free of dust, dirt, stains and cobwebs so that they are left clear and bright

Every month

- ✓ clean all accessible outside windows and glass free of dust, dirt, stains and cobwebs so that they are left clear and bright

Indoor bin storage areas

Every two weeks

- ✓ sweep, collect and dispose of all litter, dirt, chewing gum and leaves
- ✓ clean walls and floors with disinfectant

Special tasks

Occasional work to order by Friendship

- ✓ remove graffiti, oil or paint. Scarify and reseal floors. Clear gutters
- ✓ surfaces clear of all marks or materials in keeping with surroundings

How to contact us



General enquiries

0300 123 1745

0300 numbers are cheaper to call, even calls from mobiles.
0300 numbers are only available to public sector, not for profit or charitable organisations.



Repairs hotline

0800 279 2101



Text

60066 (start your text with fch)



Fax

0121 236 9953



E-mail

friendship@longhurst-group.org.uk



West Midlands

50 Newhall Hill,
Birmingham B1 3JN

East Midlands

5 The Triangle, Enterprise Way,
Nottingham NG2 1AE

For a different language or format, please contact us.

如果您需要其他语言或格式的帮助，请联系我们

В случае необходимости получить и формацию на другом языке или в другом формате просим связаться с нами.

Pour tout autre langue ou format, veuillez nous contacter

بۆ ھەر زمانىكى تر يان ھەر شيوازيكى تر، تڪايه پەيوەندىيمان پتوہ بکہ

विसे वी ठेर ब्राह्म नं तुप लष्टी विरपा वरवे साडे ढाल संपतव वटे।

Haddii loo baahdo luqad kaleama qaab kale loo sameeyo, fadlan nala soo xiriir

অন্য ভাষা অথবা তর্জমার জন্য আমাদের সঙ্গে যোগাযোগ করুন

لأى لغة أو صيغة أخرى برجاء الاتصال بنا

کسی دیگر زبان یا شکل کے لیے برائے مہربانی ہم سے رابطہ کیجیے